

**REVIEWER RATING PROMPT 1:
PRACTICING EMPATHY
(WEIGHT = 1)**

By being empathetic to the client's mission and current situation the student can "walk a mile in their shoes" and gain a good appreciation of the nature of the client organization. This is essential to understand the problem the proposed IT solution will address.

To what extent is the student empathetic with the client?



Student exhibits a high degree of empathy with the client organization as seen in the clear description of the organization. Many details are included that display an understanding of the what the organization is and/or does.



Student exhibits a good degree of empathy with the client organization as seen in the description of the organization. An adequate amount of details are included that display an understanding of the what the organization is and/or does.



Student exhibits little or no empathy with the client organization. There are few details discussing the organization OR there is no discussion of the organization and its mission or goals.

**REVIEWER RATING PROMPT 2:
UNDERSTANDING THE PROBLEM
(WEIGHT = 1)**

Proposing the right solution to meet the client needs begins with a fundamental understanding of the nature of the problem. The proposal should display a clear and detailed understanding of the client's problem.



Student understands all aspects of the problem. as seen in the clear, detailed description of the organization's needs.



Student understands the key major aspects of the problem. Some details are not clear or are lacking in the description of the organization's needs.



Student understands only a few minor aspects of the problem. There are few details discussing the organization's need OR there is no discussion of the client's problem.

**Create a Proposal
Rubric**

Dimension 1

Understanding of Client Needs

Reviewer Comment Prompt

- Is the description of the organization and their problem stated clearly?
- Is it obvious what the problem and solution are?
- What is creative, unique, or especially helpful about the solution?
- Are there any ways in which the solution may need to be tweaked to better meet the organization's problem?

Create a Proposal

Rubric

Dimension 2

Technical Knowledge and Skills

Reviewer Comment Prompt

- Does the student's proposed IT solution represent an achievable goal that can plausibly address the client's solution by the end of the assignment?

INTRO TO INFORMATION TECHNOLOGY

REVIEWER RATING PROMPT 1: IDENTIFYING PROPOSED FEATURES AND FUNCTIONS (WEIGHT = 1)

The proposed solution needs to have a set of functions and features that can effectively provide IT capabilities relevant to addressing the client's problem.

Are the features and functions able to provide those capabilities?



Proposed features and functions completely address client's problem.



Proposed features and function address most of the client's problem.



Proposed features and functions do not address the client's problem.

REVIEWER RATING PROMPT 2: FEASIBILITY OF COMPLETION (WEIGHT = 1)

The functions and features to be delivered by the proposed IT solution, along with associated documentation and training, need to be completed within a limited time frame.

Can the solutions be completed by the student given their current experience and evolving skills and knowledge by the due date?



Proposed solution is highly likely to be completed by the due date.



Proposed solution is likely to be completed, although some features or functions seem too complex to be finished by the due date.



Proposed solution seems unlikely to be completed because it is too complex or too time-consuming to complete by the due date.